Saicom

UnifyOne
WITH WEBEX

UnifyOne
with Webex

Products & Services

Meet
Host video conferences with HD video, audio and screen sharing.

Call
Get a phone number and business calling system so you can make and receive calls on any device.

Message
Connect instantly with team messaging, secure file-sharing and whiteboarding.
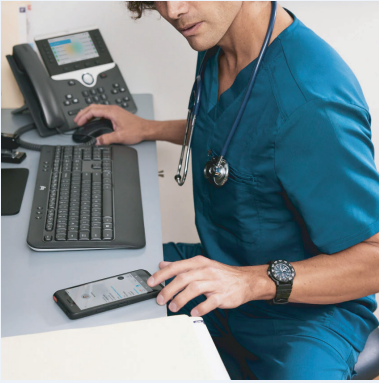
Integrate
Integrates seamlessly into industry-leading apps.

The Future of Work is Hybrid

Your business communications are about to get a lot simpler. Saicom is proud to partner with Cisco Webex to offer a fully integrated collaboration experience, bringing together cloud calling provided by Saicom, with Webex's advanced messaging and meetings capabilities, all within one single app.

Saicom's UnifyOne with Webex is a collaboration cloud-based service for calling, messaging, and meeting from any device. It includes HD video, voice, messaging, file sharing, screen sharing, and conferencing in one easy-to-use and secure application that can integrate with the other tools you use to simplify workflows.

Whether at home, on the go, or together in a meeting room, it brings everyone together to do exceptional work. Solve business challenges, build stronger relationships, Integrate with your productivity tools, bring projects to completion – UnifyOne has the collaboration tools you need to keep work moving forward.

Calling
Make and receive calls with colleagues or customers with a fully integrated, carrier-grade cloud phone system.
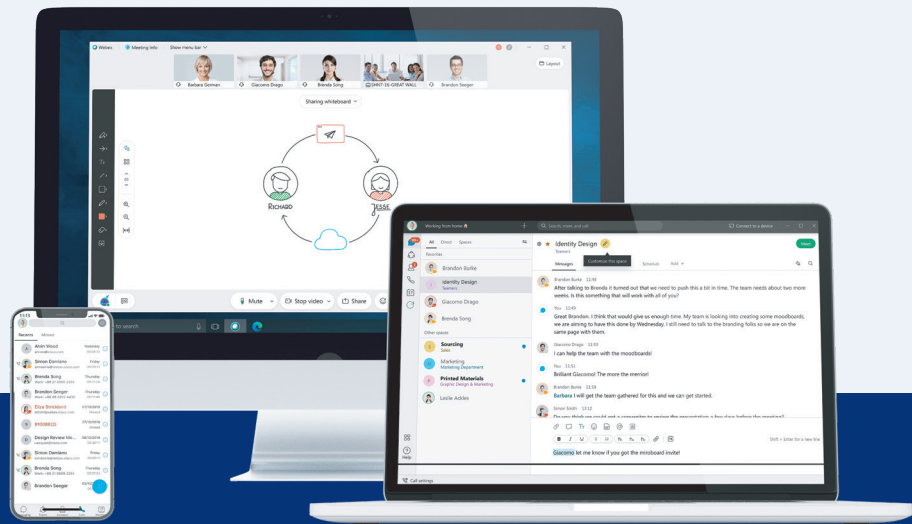
Meetings
Drive more inclusive discussions with innovative features that minimise interuptions and amplify every voice.

Messaging
Keep the conversation going between internal and external teams with file sharing, whiteboarding, and more.

UnifyOne brings together your teams, your customers and your work, all the time, everywhere. Call, message, meet, share. Do all of it, right from within a specific space.

Any device
Works on Linux, PC and Macs, as well as iOS and Android tablets and smartphones giving you the option to choose how you want to work.

Always on
With persistent spaces, you never lose your content. Intuitive filters allow you to search across people, spaces, messages, and files to find what you need quickly.
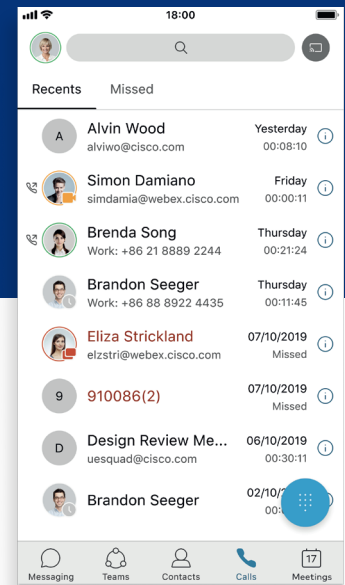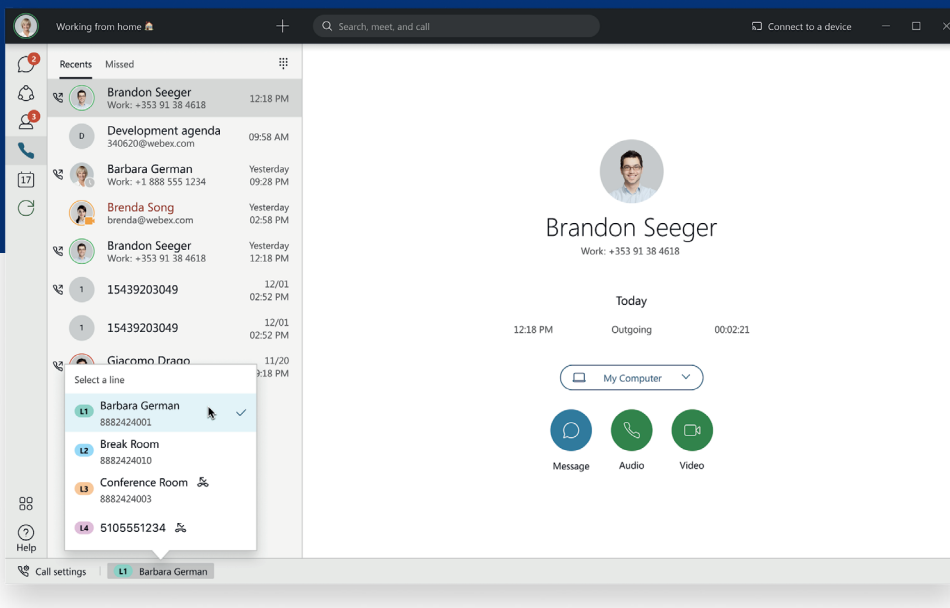
Always secure
Always secure - keeps your information safe and secure with end-to-end encryption.

Key capabilities

UnifyOne enhances three of the most common scenarios for communicating in the workplace—calling, messaging, and meeting—by bringing all the workstreams together in a single app. Use this collaboration app to facilitate secure and reliable collaboration with anyone, both inside and outside your company.

Cloud Calling

All the calling features you need on desktop and mobile with Saicoms UnifyOne

Transform the way your business works

The way the modern workforce operates is changing. Working from home, remotely or a hybrid of both is the new norm. Your employees need the right tools to be productive: tools that are flexible, secure, and purpose-built to drive remote collaboration.

Calling is a critical component of a complete collaboration experience

It combines enterprise calling performance with Cisco Webex virtual meetings technology and team collaboration all in a single app. Saicoms UnifyOne with Webex works with the tools you use and is built to ensure your business communications and data are protected. It uses intelligent native collaboration devices to deliver world class experiences at home, in the office or anywhere in between.

> **Single number reach**

Publish one business phone number and all your business calls will go to the device of your choice: desktop, tablet, or smartphone.

> **Wi-Fi calling**

From our mobile app you can place and receive business calls using Voice over IP (VoIP) and the cellular network using your business phone number.

> **VoIP calling**

Place and receive business calls using VoIP while roaming to avoid high roaming charges.

> **VoIP handover**

Automatically keep your VoIP calls as you move between data networks, such as from Wi-Fi to LTE/5G.

> **Multiple calls**

Handle two calls at the same time and even merge them into a three-way conversation.

> **HD video**

Use high-definition video and wideband audio codes when you want to turn your audio call into a video call.

> **Corporate directory**

Easily access your corporate directory, enabling you to find colleagues within seconds with a simple search from any device.
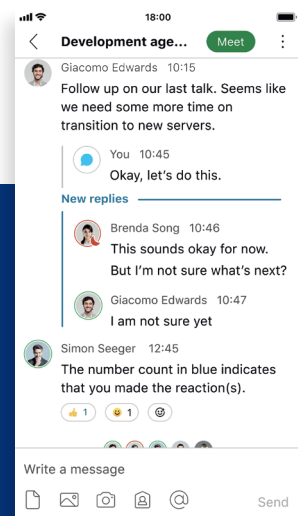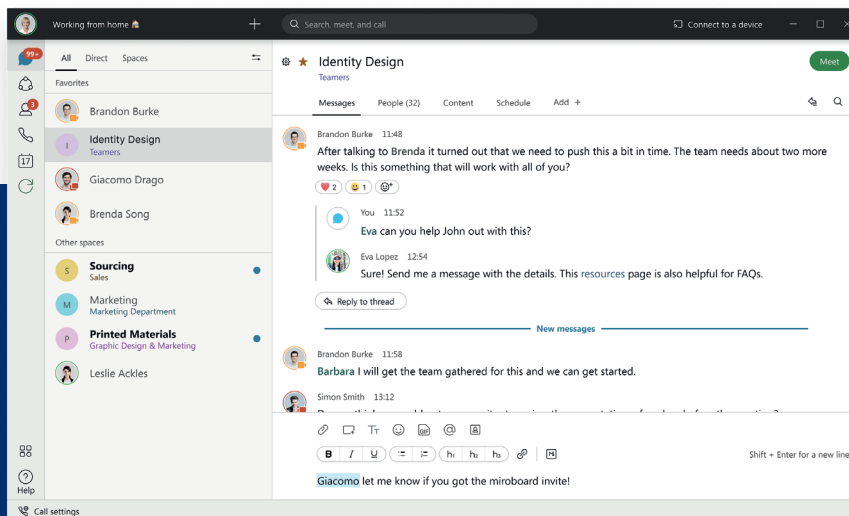
> **Call pull**

Seamlessly move active calls from a desktop to mobile or the reverse with a single click, without interrupting your ongoing call.

Messaging

Easily connect 1:1 or with a group

> **Direct and group chats**
>
> Enjoy extra flexibility with your chat messages: edit, delete, forward, flag for follow-up, quote, animated reactions, and threading.

> **Messaging capabilities**
>
> Messaging and file sharing integrated with your content and workflow.

> **History**
>
> Everything is saved within your spaces, so you never lose track of your chats and content; all are safely archived.

> **Notifications**
>
> Minimise distractions without missing critical updates by customising your notifications so you only get alerts about messages that matter to you.

> **Presence status**
>
> Smart presence lets you know when your colleagues' availability, removing the guesswork from communicating.
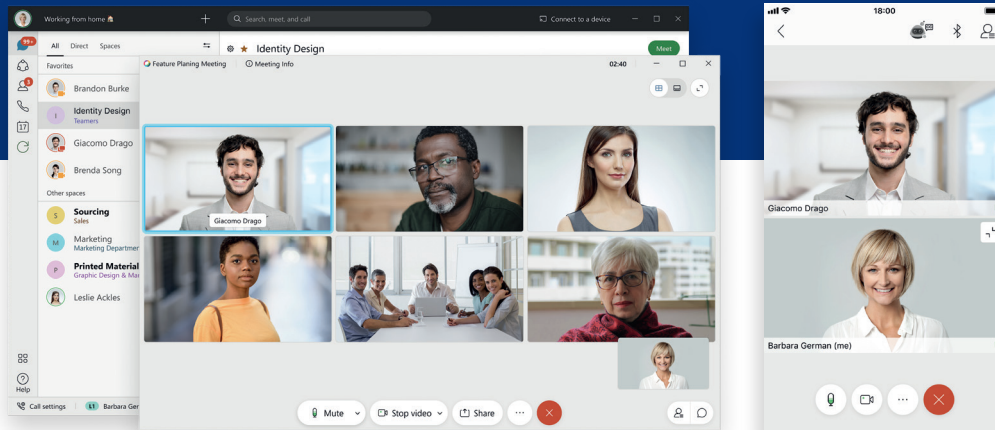
> **Offline mode**
>
> View your messages and listen to your voicemail when you don't have a data network connection, so you can always stay productive.

> **External Collaboration**
>
> Collaborate with people outside your company by adding external parties directly to spaces and federating with other XMPP applications.

Meetings

> **Space meetings**

Schedule a meeting or start an ad-hoc meeting with everyone in your space with a single click.
And the bonus: everyone's a host so anyone in the space can start the meeting.

> **Personal meeting room***

Enjoy your own private and secure online meeting room with a dedicated phone number where teams can participate in HD audio, video, messaging, and screen sharing collaboration.

> **Screen sharing**

Share your entire screen or just a specific app or a document, without additional downloads or separate web collaboration apps. Sharing can be done from your desktop and everyone can view from a desktop, tablet, or smartphone. View in full screen or zoom in or out for a better viewing.

> **In-meeting chat**

During meetings, desktop and mobile participants can chat with one another to increase meeting effectiveness.

> **Guest collaboration**

Invite external people to join you in a multimedia collaboration session.

> **Recordings***

Record meetings for people who can't attend or for those who want to refer back to what was discussed. Recordings are conveniently stored in your individual or group space for future review.

> **Presenter controls***

Control various aspects of the meeting to manage the administrative side of the meeting.

> **Connect with intelligent Webex Devices**

- Share content wirelessly. When you connect to a Cisco Webex Board, desk, or room device, you can share content wirelessly when you're not in a call or meeting directly from the app.
- Join a Webex Room Device. In addition, you can search for a particular device, use the device to join a meeting or make a call, and you can optimize audio or video of the shared content.

Intelligent Collaboration

> **Spaces**
> Create dedicated spaces to bring together your teams, your customers and your workflows. Add integrations to your key productivity apps to ensure you are always in the know.

> **Moderator control**
> Control who is joining specific spaces. Only you can add people to the space, and you get other privileges like being able to delete people's messages or files.

> **File sharing**
> Simply drag and drop files with a colleague or in a space for your whole team and the files you receive are neatly organized, searchable, and saved. Integrate with key content management apps such as SharePoint and Box to work directly on documents from within your Webex spaces.

> **Whiteboarding**
> Sometimes a quick sketch explains an idea better than words. In UnifyOne with Webex, you can create a whiteboard and draw on it to share your ideas. As you work and changes are saved automatically.

> **Intuitive search**
> Easily search across spaces, people, messages, and files to find what you need.

> **Reduced disruptions**
> UnifyOne reduces noise disruptions with noise removal and speech enhancement.

> **Application integration**
> While you're chatting, everything you share with a colleague or a group, such as email messages or files from other business applications, is there at your fingertips. Webex is pre-integrated with Office 365, Google Workspace, Salesforce, and other popular applications. For a complete list, check the Webex App Hub.

> **Flexibility is important**
> You can call, connect and collaborate with customers using their preferred tools and apps – even if they're not using UnifyOne. Our open and innovative approach to third party app integration includes support for Microsoft, Salesforce, ServiceNow, Box, and more. You can even design your own integration with Webex Calling using Webex Calling APIs.

Integrations

With Cisco Webex Integrations, you and your team can keep your current workflow without missing a beat. UnifyOne with Webex integrates seamlessly into many industry-leading apps — and we're adding more all the time.

Partner Integrations

We work with the best, so you can be your best.

Google
Integrate Webex with Google Cloud to easily make, schedule and join calls.

Microsoft
Bring together calling, meeting, collaboration and content management when you integrate Microsoft and Webex.

Salesforce
Make Webex video calls, share content and files, and message teams all within the Salesforce app.

Box
Access your Box content within Webex Teams and skip the app-juggling.

Apple
Join meetings and share your screen directly from your iOS device so you can collaborate more effectively on the go.

Slack
Schedule, start, or join a Webex meeting directly from Slack.

Appspace
Leverage your Appspace publishing tools within Webex to extend your communications reach.

Meetings Integrations

Schedule, host, and join video conferences right from the apps you work in every day. By integrating Webex with your calendar and other productivity apps, you can more easily meet without interrupting your workflow. Broaden your team collaboration without limits.
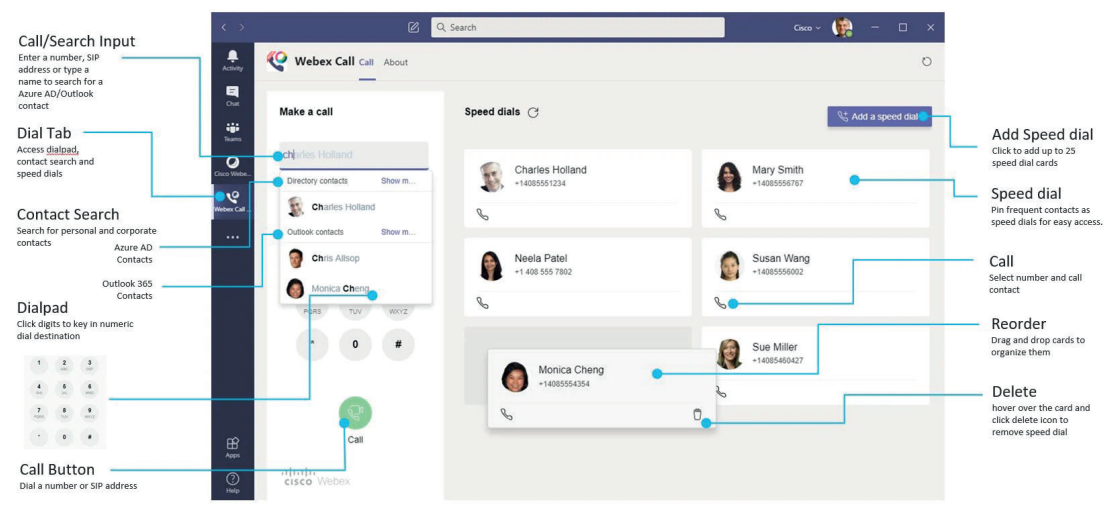
Messaging Integrations

With messaging integrations and bots, you and your team can boost productivity by incorporating Webex into your favourite applications. View notifications about what's happening in other apps. Interact with bots to push and pull information to other systems. Stop interrupting your workflow, and get more done from a single place.
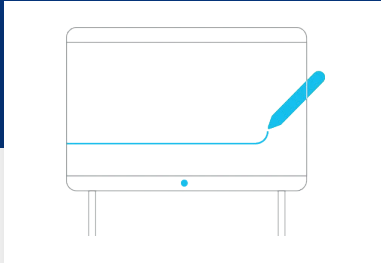
Calling Integrations

Calling integrations allow you to integrate your organisations favourite applications into Webex calling. One such integration allows you to Enhance your Microsoft Teams experience.. The app lets you launch Webex-enhanced voice and video calls from Microsoft Teams.

Call using a dial pad or turn a chat conversation into a call using Microsoft Teams for Windows, Mac, Android, iPhone, iPad or Web browser. Call your directory-synchronized and Outlook contacts, or other custom contacts, and add these contacts as speed dials.
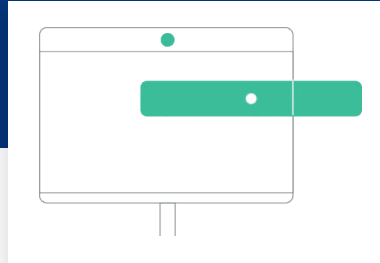
Webex Hardware

Webex Devices help your team communicate clearly and create together in real time. It's team collaboration without interruption, just inspiration. Get the most out of Cisco Webex Meetings and Cisco Webex Teams with tools designed for better team collaboration.
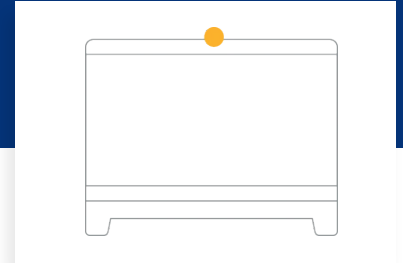
Cisco Webex Board

Get the most out of Cisco Webex Meetings and Cisco Webex Teams with tools designed for better team collaboration.

Cisco Webex Room Devices

Intelligent video conferencing devices for meeting rooms of all sizes.

Cisco Webex Desk Devices

Simple-to-use and compact video conferencing devices designed for desktops.

Create as a team.
Wherever you are.

Sketch your idea on the Cisco Webex Board's touchscreen and let team members mark up your drawing from anywhere. The all-in-one conference device shares presentations, video calls in stunning HD, and is now equipped with a digital assistant for a seamless team collaboration experience.
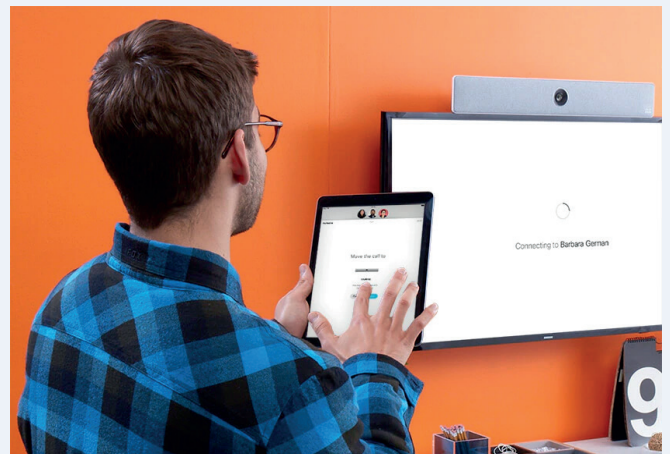
Everything works together.

Webex Devices work together with Webex Meetings and Webex Teams to give you the best possible meeting and team collaboration experiences. Everything's compatible. Everything just works.

Your conference device is now your personal AI assistant.

Your room conference device or Webex Board is now powered with artificial intelligence and machine learning—video systems ask you if you want to join your meeting or enable proximity pairing and it'll know when you enter a conference room.

Be there now.

High-definition video and crystal-clear audio bring everyone in the meeting together in one room. Facial recognition lets you know exactly who is in the room. Remote participants can share their ideas as easily and effectively as those at the office.

License Options

Basic

Your end-user customers can use all of the softphone functions described above as well as instant messaging and presence (IM&P) features including direct and group messaging, Spaces, message persistence, screen sharing, files sharing, host 25-way Space meetings, guest meeting support, and more.

Standard

Your advanced end-user customers can use all of the functions described above (softphone and messaging), as well as highly secure video conferencing that allows you to host up to a 25-person voice and video conference, engage in multi-party chat, and desktop or application sharing. Invite guests to participate in a video conference through a web guest meeting experience. Finally, your users can enjoy a personal meeting room, dedicated only to them with their own conference bridge.

Premium

When your end user needs enhanced meetings features such as meeting recording, remote desktop control, presenter controls, and recording transcription services, upgrade your end customers to the Premium Package. They'll enjoy all the features that come with the standard package plus the enhanced meetings features for up to a 1,000-person meeting.

Description	Basic	Standard	Premium
Meeting Capacity (PMR)	0	25	10000
Space Meeting Participants	25	25	25
Meeting Duration	24hrs	24hrs	Unlimited
Message Storage	2GB	5GB	10GB
Cloud Meeting Recordings	0	0	10GB
Years Stored	3	3	5
Cloud PBX (PSTN Dialing)	✓	✓	✓
Presence	✓	✓	✓
Integration with Microsoft Office 365 Calendaring		✓	✓
Integration with Google Calendaring for G Suite		✓	✓
Moderator Features			✓